



The standard Letter of Agency document (Letter of Authorization)

Dear Customer,

Thank you for choosing Volatus One as your Local Service Provider. As you are aware, you may continue to use your existing telephone number with Volatus One. In order to transition your current telephone number to the Volatus One service, Volatus One must work with your previous service provider to ensure that your service is uninterrupted, and where applicable, to ensure that your number is transferred.

Your current local service provider requires this letter of authorization as proof that you have explicitly authorized and requested that your service and current telephone number be transferred to another local service provider. By filling in all the information requested below and signing and dating this letter, you provide us with the authorization to initiate the process of transferring your service and telephone number to Volatus One. You will then be able to use your current phone number with the new Volatus One service.

Please ensure the following information is completed accurately to prevent possible delays.

End-User Name (Business or Residential): _____

Person authorized to make this request if a business: _____

Service Street Address: _____ Suite or Apartment No: _____

City: _____ State: _____ ZIP Code: _____

Current Service Provider: _____

Account # and PIN#: _____

Table with 3 columns: Beginning Range TN, End Range TN, Billing (main acct) TN for porting TNs. Rows 1-6.

PLEASE REMOVE ANY FEATURES (i.e., Hunt Group) ASSOCIATED WITH THESE NUMBERS PRIOR TO SUBMITTING THIS LOA. ADDITIONALLY, PLEASE DO NOT PLACE ANY NEW SERVICE ORDERS OR DISCONNECTS WITH YOUR CURRENT SERVICE PROVIDER ON THIS ACCOUNT, AS THIS WILL CAUSE A DELAY IN PORTING YOUR NUMBERS.

If you wish to select Volatus On as your new service provider for the telephone number listed on this form, you will need to sign your initials on ALL THREE (3) lines below:

- I select _____ (initials) Volatus One as the network carrier for all local calls for this number.
I select _____ (initials) Volatus One as the network carrier for all intrastate toll calls for this number.
I select _____ (initials) Volatus One as the network carrier for all interstate toll and international calls for this number.

You may not have more than one carrier for each TYPE of service above.

By signing below, I designate Volatus One to transfer my phone service from my current provider to Volatus One. By signing below, I also authorize Volatus One to transfer my current telephone number used to provide phone service so that Volatus One may provide its network service to me. By signing below, I also authorize Volatus One to obtain billing information, customer service records, and other information required to provide me with service on the Volatus One network. I understand that I may consult with Volatus One as to whether a fee will apply to the change.

Printed End-User Name: _____ Date: _____

End-User Signature: _____